## Jeanne LaVoy

Jeanne began her career as a flight attendant in 1993.

During her 20 years with United Airlines she worked on a variety of special assignments including recruiting and interviewing flight attendant candidates.

## **Association of Flight Attendants**

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She has worked as a flight attendant instructor for new hires and line flight attendants facilitating many courses but her favorite is CRM.

She is passionate about Safety and Security and serves as United Airlines AFA Council 27 Health, Safety & Security Chair. She has presented and moderated at the International Cabin Safety Symposium in Prague and Oaklahoma City and after presenting joint training in the Pilot Track at WATS, World Airline Training Conference & Trade Show in 2000, a Cabin Track was added and Jeanne and Alan Lavoy moderate and organize the cabin crew track for WATS.

She believes that quality training is an important and necessary investment for our crews.